

eCarnet Browser Settings – SecPay (credit card payment) screen

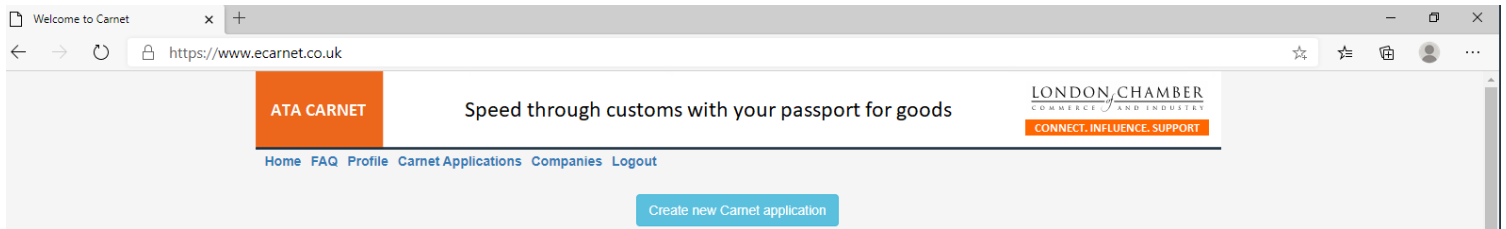
MICROSOFT EDGE

eCarnet App requires java code to run in order to achieve full functionality. If java is not enabled, then certain pages may not run properly – for example credit card payment page.

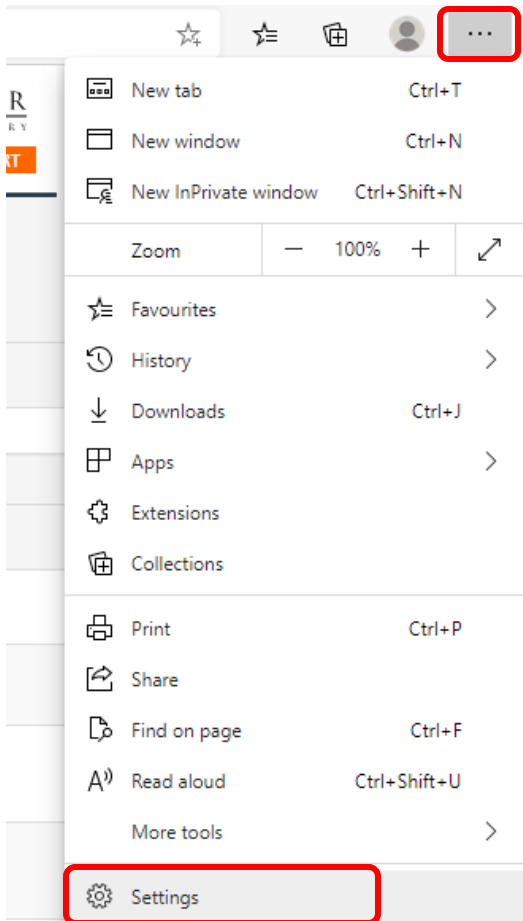
The following settings will enable the eCarnet app to function properly on your system (please note that in some cases internet settings may be administered by your IT department and you may not be able to access these settings yourself. If this is the case, then you will need to ask your IT department to make the necessary changes to your browser):

1. Log into the eCarnet APP as usual.

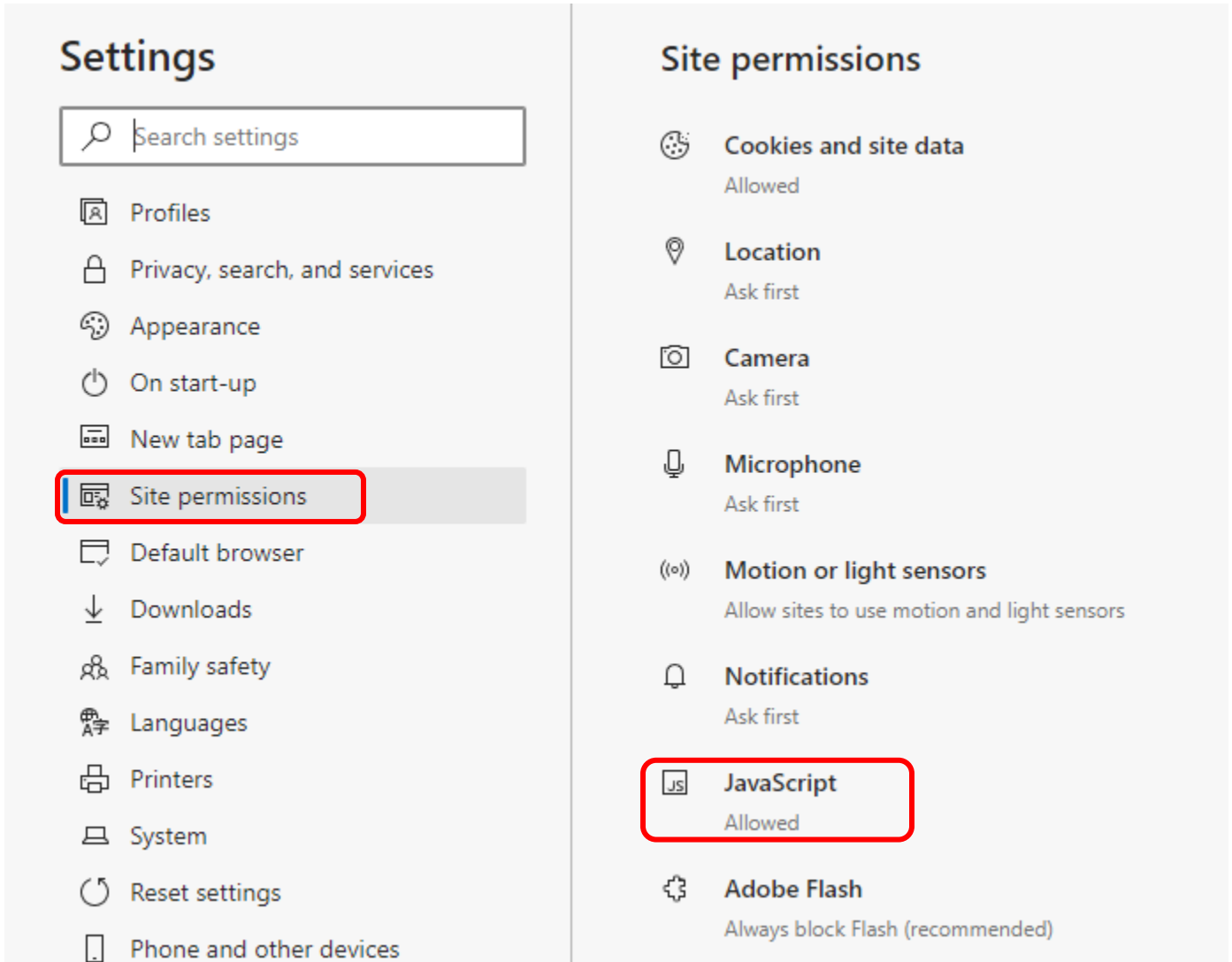
The top of the page should look as follows:



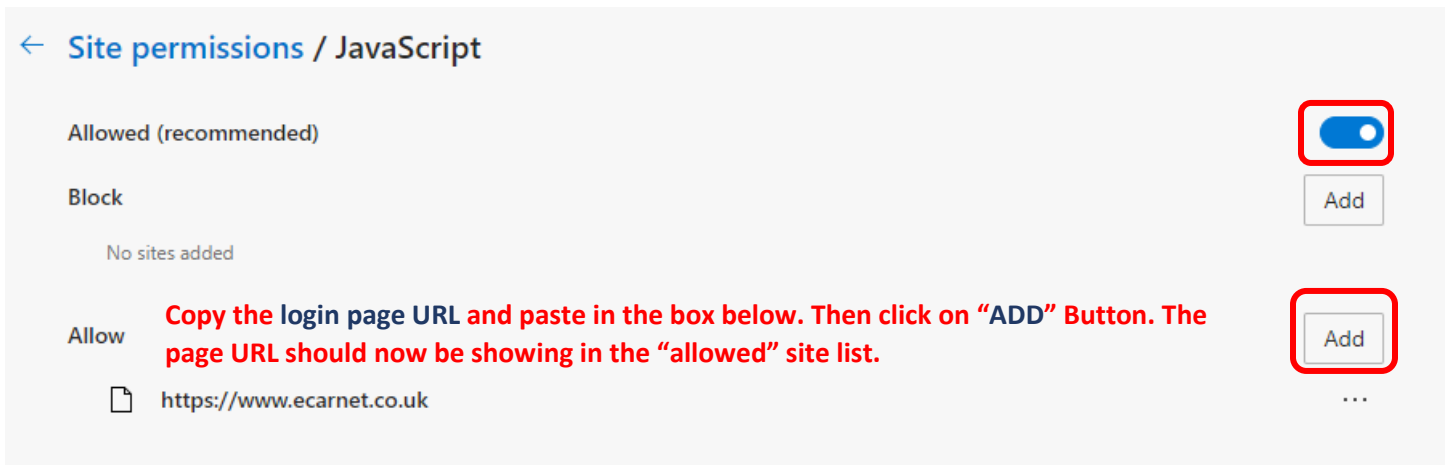
2. Click on the menu, then 'Settings':



3. Click on 'Site permissions', and then 'JavaScript':



4. Make sure 'Java' is enabled and that ecarnet.co.uk is added to the allowed sites:



5. Close Microsoft Edge settings and log out and then back into the eCarnet site.